

SOUTH AFRICAN AIRWAYS BAGGAGE-REGULATIONS

Not applicable on any code-share flights except where mentioned in the policy below.

Free Baggage Allowance

Area of Application

- **Weight Concept (WC)** applies worldwide except for fare origin where Piece Concept (PC) applies.
- **Piece Concept (PC)** applies for fare origin:
 - to/from USA/US Territories, to/from Canada (Government Reservation : Order 95-2-7)
 - between Africa and the USA / Canada
 - Star Alliance Round the World Fares
 - between South Africa and Brazil - (Government Reservation : 23.6.98)
 - between Brazil and Hong Kong **SAR**/Thailand via Johannesburg - (Government Reservation : 23.6.98)
 - between Sao Paulo / Buenos Aires and Mumbai - **(SA only)**
 - between Sao Paulo / Buenos Aires and Perth - **(SA only)**
 - between Sao Paulo / Buenos Aires and Africa **(SA only)**
 - between Buenos Aires and Hong Kong **(SA only)**
 - Between Dakar and South Africa **(SA only)**

GOVERNMENT RESERVATIONS

UNITED STATES

Order 95-2-7

*Approval is subject to the conditions regularly imposed on this type of baggage system. These conditions preclude the application of weight-related baggage systems to any passengers whose **ultimate ticketed origin or destination** is a point in the United States. For these passengers, only piece-related baggage system shall apply, including any travel beyond the U.S.-foreign gateway legs of the journeys*

BRAZIL

- 1) *weight system will not apply from Brazil to the Republic of South Africa and from Brazil to Thailand/Hong Kong SAR via SA routing (23.6.98)*
- 2) *the excess baggage charge per kg is 1% of the lowest normal direct adult one way economy class fare (23.6.98)*

For transportation originating or terminating in the USA/US Territories, Canada where piece concept applies, piece concept regulations apply for the entire journey, **irrespective if a stopover is taken or not.**

To qualify for PC when a journey includes countries that the weight concept is the actually baggage allowance, the ticket must be issued all on one ticket (one contract).

Example: if a passenger purchased a NEW YORK LONDON NEW YORK – Piece Concept (PC) would apply for this applicable ticket and the new ticket (contract) LONDON JOHANNESBURG LONDON – the applicable weight concept would apply.

For transportation originating or terminating in countries other than USA/US Territories, Canada where the piece concept is Government approved, and SA has implemented exception between these countries the

piece concept regulations apply for the entire journey, irrespective if a stopover is taken or not as long as the applicable through fare has been collected.

Example: NEW YORK-FRANKFURT-JOHANNESBURG-FRANKFURT-NEW YORK for all sectors Piece Concept (PC) applies.

If a passenger with Piece Concept (PC) allowance checks-in baggage after a stopover is made for a route where weight concept applies, the free baggage allowance will remain Piece Concept (PC), but the charge for excess baggage must be paid according to weight concept rates.

Example: Stopover in JOHANNESBURG and FRANKFURT; check-in of 2 pieces with 30kg each. The permitted baggage allowance is **2x23kg (2x50lb)** => the difference **14kg** have to be charged at 1,5% per kg of the Highest SA Airways normal direct one way economy class fare JOHANNESBURG-FRANKFURT.

Free Baggage Allowance - Checked Baggage

Maximum Weight per Piece and Passenger (Weight and Piece Concept):

Please note, that more than 32kg (70lb) per piece is not accepted as excess baggage. If exceeding 32kg (70lb), the piece of baggage must be checked as air cargo at specified cargo rates.

The following dimensions as a guideline – (this is what ACSA dictates to fit down the conveyor belt.)

The sizes do not include items that form part of sporting equipment / fragile items.

Dimensions	Minimum	Average	Maximum
Length (mm)	250	550	900
Width (mm)	250	400	450
Height (mm)	75	500	720
Weight (Kg)	1,5	18	32

Total excess baggage of more than 100 kg (218lb) per passenger and per flight must be requested (either as SSR BULK or SPEQ).

➤ Free Baggage Allowance Weight Concept

<u>Class</u>	<u>Baggage Allowance</u>
First Class	40kg (88lb)
Business Class	30kg (66lb)
Economy Class	23kg (50lb)

- Children and Infants paying at least 50% of the adult fare are entitled to the same allowance as adults.
- Infants not entitled to a seat shall only be permitted 10 kg (22lb) and one collapsible buggy.

Exceptions :

- **Star Alliance gold customers on Star-operated flights:** additional 20kg (44lb)
- **South African Airways Voyager card holders on SA operated flights:**
 - Platinum & Platinum elect: additional 30kg (66lb)
 - Gold & Gold elect: additional 20kg (44lb)
 - Silver & Silver elect: additional 10kg (22lb)
 - Blue: No additional

Between Durban and Cape Town – valid on SA 7000 flight series

<u>Class</u>	<u>Baggage Allowance</u>
Economy class -	23kg

Exceptions on SA flights ONLY (SA1000;7000;8000 series flights excluded) :

- **Between South Africa and destinations in Africa (SA ONLY)**

Bonafide Students travelling on Student tickets (SD Fares) : Baggage Allowance – 40kg

- **Between Africa and South Africa / between Africa and Mumbai (BOM)/ between Africa and Hong Kong via Johannesburg, between Africa to other Africa points via Johannesburg / except between ** originating Lagos to Hong Kong and *** between Lagos and South Africa**

<u>Class</u>	<u>Baggage Allowance</u>
First / Business Class	40kg (88lb)
Economy Class	30kg (66lb)
Infants: First, Business and Economy Class – 10Kg	

****Denotes:**

****Lagos- Journey originating Lagos to Hong Kong via JOHANNESBURG only**

<u>Class</u>	<u>Baggage Allowance</u>
First Class	60kg
Business Class	50kg
Economy Class	40kg
Infants: First, Business and Economy Class – 10Kg	

***** Lagos between South Africa and Lagos via Johannesburg**

<u>Class</u>	<u>Baggage Allowance</u>
First / Business class	90kg
Economy class	60kg
Infants: First, Business and Economy class – 10kg	

Please note: No bag may be heavier than 32 kg.

- **Between Dubai and South Africa and between South Africa and Jeddah (applicable on SA Code-share Flights)**

<u>Class</u>	<u>Baggage Allowance</u>
First Class	50kg (110lb)
Business Class	40kg (88lb)
Economy Class	30kg (66lb)
Infants: First, Business and Economy Class – 10Kg	

- **Between South Africa and Mumbai (BOM) and between South Africa and Delhi (DEL), Thiruvananthapuram (TRV), Bengaluru (BLR), Chennai (MAA) and Hyderabad (applicable on SA code-share flights)**

Business Class	40kg (88lb)
Economy Class	30kg (66lb)
Infants: First, Business and Economy Class – 10Kg	

- **Between Dakar and Mumbai (BOM) and between Dakar and Delhi (DEL), Thiruvananthapuram (TRV), Bengaluru (BLR), Chennai (MAA) and Hyderabad (HYD) (applicable on SA code-share flights)**

Business Class	40kg (88lb)
Economy Class	30kg (66lb)
Infants: First, Business and Economy Class – 10Kg	

- **AI Code-share flights numbers between Mumbai (BOM) Johannesburg, Durban and Cape Town valid on SA operated flights)**

Business Class	40kg (88lb)
Economy Class	30kg (66lb)
Infants: First, Business and Economy Class – 10Kg	

- **Blantyre & Lilongwe – journeys originating in Blantyre & Lilongwe for travel to London via JNB**

Business Class	50kg (88lb)
Economy Class	40kg (66lb)
Infants: Business and Economy Class – 10Kg	

➤ **Free Baggage Allowance Piece Concept**

First & Business Class:

2 pieces with **32 kg (70lb)** each and maximum dimensions of 158 cm (62inches)

Economy Class:

2 pieces with **23 kg (50lb)** each and maximum dimensions of 158 cm (62inches) each;

Exception:

- **Journeys to/from South America (where piece concept is applicable as specified above) the weight per piece in economy class equals 32 kg (70lb) each** and maximum dimensions of 158 cm (62inches).

- Children and Infants paying at least 50% of the adult fare are entitled to the same allowance as adults
- Infants not entitled to a seat shall only be permitted 1 checked piece (maximum dimensions of 115cm) and up to 10 kg (22lb) and one collapsible buggy

NOTE: EXCESS WEIGHT CHARGES FOR FREE PIECE CONCEPT ALLOWANCE:

In case of **excess weight per piece** up to a total of 32kg (70lb), a flat-rate of EUR/USD 100 will be charged;

Baggage heavier than 32kg must be shipped as cargo

Exceptions :

- SA Airways Platinum & Gold Member & Star Alliance gold members on SA operated flights plus any Star Alliance- operated flights: 1 extra piece based on the allowance for the respective class, as part of the free allowance.

Free Baggage Allowance - Unchecked Baggage

Free Carry on Items

- In addition to the checked baggage allowance, each passenger may carry without additional charges hand baggage suitable for placement in the closed overhead rack or under the passenger's seat with maximum dimensions specified by the carrier subject to space availability.
- Maximum dimensions for one piece **W23cm + L 52cm + H 40cm**, maximum weight 8kg (18lb), e.g. brief case, boardcase, travel bag, attache case. The size of one carry on item shall not exceed the overall dimensions of 115 cm (45 inches)
- or one foldable garment bag (sum of dimensions of 185cm).

The standards allowance per class is First/Business 2 pieces & Economy 1 piece of carry on for domestic and international flights.

Person with Reduced Mobility

Persons with reduced mobility may carry free of charge one wheelchair and/or other assertive devices they are dependent on.

Exception: On flights to and from European Union destinations, (London, Frankfurt and Munich) one further mobility device may be carrier free of charge, (two in total), over and above the free baggage allowance. (To satisfy requirement under EU regulation 1107/2006)

Combined First, Business or Economy Class Travel

For through journeys where the passenger travels partly on First Class and partly on Business or Economy Class service the free baggage allowance on each portion of travel shall be that applicable to the class of service for which the fare is paid.

Interlining

In case of SA unilateral application of PC in opposition to IATA regulations, PC-charges apply only on SA - sectors; for interlining on ongoing other airline sectors please check the free allowance shown on the respective sector ticket coupons.

In case of through-check-in and excess, the applicable excess baggage charges have to be charged also if only required for parts of the journey.

If excess baggage applies on a routing where no published excess baggage charge is available, the applicable charge applies in the direction of travel for **SA** sectors and for other airline sectors according to the transporting carrier's rules and charges.

Excess Baggage Charges

Rates

Collection

All excess baggage must be assessed and charged for, prior to the boarding of the aircraft, to the passenger. Excess weight charges can also be paid for the entire journey to the final destination or to the next point of transfer or stopover.

➤ Rates for Weight Concept:

Baggage in excess of the checked baggage allowance charges apply at 1,5% per kg of the highest SA Airways normal direct adult one way economy class fare.

- in effect on the date of issuance of the excess baggage ticket
- in the direction of travel
- from the point for which the checked baggage allowance is exceeded to the first point at which the baggage is collected.

Exceptions:

1% per kg	from Australia, New Zealand
1% per kg	from Europe/Middle East to Australia/New Zealand, except ex Israel 1,5%
EUR 30 per kg	from Frankfurt / Munich to South Africa (on SA only)
ZAR 30 per kg	From South Africa to Blantyre/Lilongwe (on SA only)
ZAR 25 per kg	From South Africa to Maputo (on SA only)
ZAR 50 per kg	From South Africa to Mauritius (on SA only)
MUR 160 per kg	From Mauritius (on SA only)
ZAR 45 per kg	From South Africa to Luanda (on SA only)
USD 9 per kg	From Luanda to Johannesburg
ZAR110 per kg	From South Africa to Mumbai (on SA only)
ZAR 65 per kg	From South Africa to Hong Kong (on SA only)

➤ Rates for Weight Concept – DOMESTIC TRAVEL WITHIN SOUTH AFRICA:

Excess baggage Charge:

ZAR 26 plus ZAR 4 = Total ZAR 30.00 per kg

➤ Rates for Piece Concept (PC):

If a passenger with Piece Concept (PC) allowance checks-in baggage after a stopover is made for a route where weight concept applies, the free baggage allowance will remain Piece concept (PC), but the charge for excess baggage must be paid according to the weight concept charges.

Excess Baggage Charges PIECE CONCEPT

For sectors not flown by SA, please check the operating airline.

THE CHARGE FOR EACH PIECE OF NORMAL SIZE EXCESS BAGGAGE OR EXCESS CHARGE WILL BE INDICATED BELOW:

Between New York/Washington and Africa – via Johannesburg

Excess baggage charge for the 3rd piece when ≤ 50lbs (23kg):

COUNTRY	NEW YORK/WASHINGTON	
	USD	LOCAL CURRENCY
ALL OTHER COUNTRIES IN AFRICA NOT SPECIFIED BELOW	150	USD 150
ABIDJAN	150	USD 150
BOTSWANA	150	USD 150
DAKAR (direct services only)	150	USD 150
MAURITIUS	150	USD 150
MOZAMBIQUE	150	USD 150
NAMIBIA	150	NAD 650
SOUTH AFRICA	150	ZAR 650
ZIMBABWE	150	USD 100

Excess baggage charge for the 3rd piece when ≥ than to 51lb (24kg) and ≤ 70lb (32kg):

COUNTRY	NEW YORK/WASHINGTON	
	USD	LOCAL CURRENCY
ALL OTHER COUNTRIES IN AFRICA NOT SPECIFIED BELOW	200	USD 200
ABIDJAN	200	USD 200
BOTSWANA	200	USD 200
DAKAR (direct services only)	200	USD 200
MAURITIUS	200	USD 200
MOZAMBIQUE	200	USD 200
NAMIBIA	200	NAD 650
SOUTH AFRICA	200	ZAR 650
ZIMBABWE	200	USD 125

Excess baggage charges for the 3rd piece from Africa to the USA (except for Washington and New York):

When ≤ 50lbs (23kg): USD 300

When ≥ than to 51lb (24kg) and ≤ 70lb (32kg): USD 350

Excess Baggage Charges for Piece Concept (PC) between New York/Washington and Australia – via Johannesburg

COUNTRY	NEW YORK/WASHINGTON	
	USD	LOCAL CURRENCY
AUSTRALIA	USD 200	AUD 300

Excess Baggage Charges for Piece Concept (PC) between Africa & Brazil/Argentina - via Johannesburg

COUNTRY	BRAZIL/ARGENTINA	
	USD	LOCAL CURRENCY
ALL COUNTRIES IN AFRICA NOT SPECIFIED BELOW	USD 120	USD 120
SOUTH AFRICA	USD100	ZAR 300
NAMIBIA	USD100	NAD 300
NIGERIA	USD100	USD 100

Excess Baggage Charges for Piece Concept (PC) between Hong Kong & South America – via Johannesburg

COUNTRY	ARGENTINA/BRAZIL/BOLIVIA/CHILE/PARAGUAY/URUGUAY	
	USD	LOCAL CURRENCY
HONG KONG	USD 150	HKD 1600

Excess Baggage Charges for Piece Concept (PC) between India & Brazil – via Johannesburg

COUNTRY	BRAZIL	
	USD	LOCAL CURRENCY
INDIA (Bombay)	USD 150	INR 6710

Excess Baggage Charges for Piece Concept (PC) between Perth & Sao Paulo – via JOHANNESBURG

COUNTRY	BRAZIL	
	USD	LOCAL CURRENCY
Perth	USD 150	Convert to Local Currency

One excess charge will apply for:

- each bag (piece) exceeding 2 checked bags
- each bag exceeding the dimensions of 158cm (62 inches), but not exceeding 203cm (80 inches)
- 2 bags exceeding total dimensions of 273cm (107 inches) but each bag not exceeding 158cm (62 inches)

Two excess charges will apply for:

- excess number plus oversized: for each bag exceeding 2 checked bags and exceeding the dimensions of 158cm (62inches), but not exceeding 203cm (80inches)

Three excess charges will apply for:

- Business class - any bag the sum of three dimensions exceeds 203cm (80 inches) and **the weight may not exceed 32kg (70lbs) of any bag:**
- Economy class - any bag the sum of three dimensions exceeds 203cm (80 inches) and/or the weight 23kg (50lbs) for the first 32kg or fraction thereof;
- each additional 10 kg (22lb) or fraction thereof, 1 additional excess baggage charge shall be applied; such bag shall not be carried as accompanied baggage unless prior handling arrangements have been made with the carrier.

Special Baggage Charges - (for International and domestic Journeys)

Special Baggage Regulations are applicable **on SA operating flights only**. (SA 1000; 7000; 8000 series excluded)

The following Sport equipment mentioned below will allow an additional 20kg per passenger – this is valid to both the Weight and Piece concept.

Angling
Archery
Basketball
Bowls
Cricket
Cycling
Diving (Scuba Equipment) Please note that tank must be empty
Fencing
Field Hockey
Football (soccer)
Golf

Lacrosse
 Netball
 Motor-cycle gear (protective riding gear and helmet, motor-cycle to be sent via Cargo)

Parachute Equipment (including helmet)

Rugby
 Shooting / Hunting (Firearms and Ammunition – subject to correct transportation / safety procedure being followed)
 Snow / water Ski equipment
 Tennis / Squash
 Ten Pin Bowling
 Ice Hockey
 Surfboards / Kite surfing / Paragliding – smaller than 200cm
 Volleyball

For interlining and through-check-in on routings where other carriers are involved, give the passenger the choice of checking-in the sport baggage for all the SA Airways 3-digit flight numbers free of charge and to check-in new for all non-SA Airways or do a through check-in and charge passenger for all sectors on the 1.5% per kg or applicable PC excess baggage rates. Confirmed SSR-reservation is mandatory, except for shooting or hunting equipment.

N.B for Sporting Equipment NOT specified above must be included in free baggage allowance; if exceeding, normal XBAG rate (1,5% per kg of the SA Airways highest normal direct adult one way economy class fare) applies.

Surfboards / Kite surfing / Paragliding – bigger than 200 cm

To be accepted strictly as cargo

Canoes / Windsurfer and Hang-glider

To be accepted strictly as cargo.

Hunting Equipment

From Scandinavia & Finland to South Africa on SA & SK Operating Flights, 1 Rifle bag will be transported at a charge of EUR 40

Paddle Ski Equipment

Included in free baggage allowance; if exceeding, normal XBAG rate applies.

Vaulting Poles

Vaulting poles are not included in the free baggage allowance.

WC+PC: In case of excess, EUR50/USD50/CAD70 for first and additional item.

AVIH

N.B Not to be accepted as excess baggage on international and regional routes – refer to Cargo.

AVIH is not included in the free baggage allowance.

The animal shall be carried in a container that meets the specification of the "IATA live animals regulations".

Suitable containers may be purchased from selected pet shops.

<u>Crate</u>	<u>Dimensions</u>	<u>Weight</u>
no. 1	60 x 45 x 40 cm (24x18x16 inches)	4 kg (9 lb)
no. 2	80 x 55 x 55 cm (31x22x22 inches)	6 kg (13 lb)
no. 3	100 x 65 x 70 cm (40x26x27 inches)	13 kg (28 lb)
no. 4	125 x 75 x 85 cm (49x29x33 inches)	22 kg (48 lb)

Following rates apply for pets:

Weight Concept (WC) : Normal excess baggage rates apply for all 4 crate sizes incl. the animal.

Piece Concept (PC) : for crate 1 and 2: 1 single charge applies;
 for crate 3 and 4: 2 single charges apply;

PETC

- Accompanied pets and container shall not be included in the free baggage allowance and normal excess baggage rates apply.
- No pets permitted in Cabin.

Exception: -

One dog for blind or deaf passenger is free.

Unchecked Baggage using Additional Seat(s)

Upon request and advance arrangement, a passenger will be permitted the exclusive use of two adjacent seats subject to booking class and seat availability. The maximum weight is 75 kg (175lb) per seat.

Reservation procedures CBBG for cabin baggage using an additional seat or EXST extended seat are strictly mandatory.

The same conditions apply for CBBG or EXST:

The passenger will be charged for the carriage of such baggage at a rate equivalent to the normal excess baggage charge for the actual mass carried but not less than 75% of the full one way adult passenger fare for the class of service the passenger is using.

The passenger's free baggage allowance shall not be taken into account when assessing charges under this arrangement.

General Baggage Conditions

Free Baggage Allowance

A passenger may carry some baggage free of charge, subject to our conditions and limitations that are mentioned in the ticket and according to the terms of South African Airways. The weight of each piece of baggage may not exceed 32 kg (100lb) and in total 100 kg (219lb) per passenger and per flight (*unless prior arrangements are made*).

Excess Baggage

In case of baggage in excess of the free allowance a passenger has to pay the charges as published by South African Airways.

Checked Baggage

Upon delivery of baggage to be checked South African Airways shall take custody thereof. SA will there upon make an appropriate entry indicating the number of pieces of the checked baggage on the ticket to constitute the issue of the baggage check. Baggage (identification) tags that may be issued by us in addition to the baggage check. They are for identification purposes only.

- Checked baggage must bear the passenger's name or other personal identification affixed to it.
- Checked baggage will be carried on the same aircraft as the passenger, unless SA and/or a subsequent carrier decide for safety, security or operational reasons to carry it on an alternative flight. If checked baggage is carried on a subsequent flight, it will be delivered to the passenger's specified address, unless applicable law requires any customs clearance.

Unchecked Baggage

In addition to the checked baggage allowance, each passenger may carry, without additional charges, hand baggage suitable for placement in the closed overhead rack or under the passenger's seat. If baggage cannot be stored by this means or is of excessive weight or is considered unsafe for any reason, it must be checked as checked baggage in the cargo class.

All Star Alliance members have agreed to use the minimum requirement of 2/2/1 pieces of carry-on for domestic and international flights in the respective class.

SA accepts:

Note:

No additional cabin baggage allowance permitted (including any Card Holders- Voyager)

- 2 pieces of cabin baggage in First & Business Class
- 1 piece of cabin baggage in Economy class

- Maximum dimensions for one piece 55x40x20cm (22x15x8in), max weight 8 kg (18lb), e.g. brief case, boardcase, travel bag, attaché case. The size of one carry on item shall not exceed the overall size of 115 cm (45 inches)
- or one foldable garment bag (max dimensions 57x54x15cm / 22x21x6in).

In addition (subject to space availability):

- 1 small ladies hand bag or wrist bag or small shoulder strap bag
- 1 overcoat or wrap or blanket
- 1 umbrella or walking stick
- 1 small camera
- 1 pair of binoculars
- a reasonable amount of reading matter for the flight
- 1 infant`s carrying basket and baby food for consumption during the flight
- 1 fully collapsible baby pushchair or stroller (will be carried free of charge even if it is carried in the cargo class due to stowage problems)
- for a handicapped passenger, if needed during the journey:
(will be carried free of charge even if it is carried in the cargo compartment)
 - 1 wheelchair (only in the cargo compartment)
 - 1 pair of crutches or braces
 - 1 small dialysis equip. For self-use of the passenger (only in cargo compartment)
 - 1 other orthopaedic device

Items not to be included in unchecked baggage:

The following list (aligned with ICAO and IATA recommended practice) is provided as a guideline of what items are not to be allowed in the cabin of SAA aircraft. Items indicated on this list, except firearms, may however be carried in the checked baggage of passengers. This does not include the obvious items considered as harmful items. I.e. knives, firearms, explosives, grenades, etc.

Ammunition	Martial arts devices
Axes	Metal scissors with pointed tips
Baseball bats	Pepper spray
Blackjacks	Pool cues
Bows and Arrows	Portable power drills
Box cutters	Razor blades (not in a cartridge)
Brass Knuckles	Religious knives
Corkscrews	Screwdrivers
Cricket bats	Ski poles
Crow bars	Spear guns
Disabling chemicals or gases	Stun guns/shocking devices
Fire extinguishers	Swords
Flare pistols	Tear gas
Golf clubs	Throwing stars
Hammers	Toy weapons
Hockey sticks	
Hunting knives	
Ice axe/Ice pick	
Large heavy tools (wrenches, pliers, etc)	

NOTE: Manicure sets, including small scissors and metal nail files are permitted

This policy may differ from country to country, dependant on the Policy of the Local Authorities.

Clearance procedures for other items that may be construed as Dangerous or Hazardous items, not defined as prohibited items.

Certain items not listed as Prohibited items which may be carried on a person or in cabin baggage for medical or other use, such as syringes and hypodermically needles should be declared the airline check-in agent or checkpoint security staff. The airline will accept the carriage of these items in the cabin of the aircraft only if such items are accompanied by clearly labelled medication such as insulin or other life saving

medicines. Unlabeled or unidentified substances accompanied with syringes, or packs of needles not accompanied by the above may be denied for carriage on a person or within cabin baggage. Passengers carrying these items, not requiring access to such items during flight are encouraged to rather pack these within their checked baggage.

When such items are considered as unjustified or non essential, security staff may confiscate such items if a passenger fails to provide sufficient reason and/or medical evidence to carry such items.

Further restrictions on items allowed in sterile areas of airports, may be imposed or may differ from country to country, dependant on the Policy of the Local Authorities.

Items not to be included in checked baggage:

- money, jewellery, precious metals, computers (Laptops, PCs), personal electronic devices, mobile phones, negotiable papers, securities or other valuables, business documents, passports and other identification documents or samples.
- if despite being prohibited, any items referred to the above are included in a passenger's baggage, SA shall not be responsible for any loss or damage of such items.

Electronic Devices:

- to avoid interference with aircraft electronic navigation and communication, equipment operation aboard the aircraft, the use of portable radio receivers, transmitters and television receivers in possession of the passenger is prohibited. Also prohibited is the use of mobile phones, walkie-talkies, lap tops with a printer or cordless mouse, and remote-controlled toys.

The use of portable tape / wire recorders, hearing aids, dictaphones and heart pacemakers is permitted.

Right to Refuse Carriage

SA may refuse to carry as baggage

- any item reasonably considered to be prohibited or unsuitable for carriage because of its size, shape, weight, content, character, for safety or operational reasons or the comfort of other passengers or which are fragile or perishable having regard to, among other things, the type of aircraft being used. Information about unacceptable items is available from us or our authorised agents upon request.
- items of which the carriage is prohibited by the applicable laws, regulations or orders of any state to be flown from or to.
- SA may refuse the acceptance of baggage for carriage unless it is in reasonable conditions properly and securely packed in suitable containers.

Dangerous Goods

Dangerous goods are articles and substances that may be a risk to health, safety and/or property when transported by air.

Dangerous Goods may be divided in two categories:

- Dangerous goods that may not be carried as cabin or checked baggage
- Dangerous goods that may be carried under certain conditions

Items that may NOT be carried as Cabin or checked Baggage

Not to be included in the baggage:

Items which are likely to endanger the aircraft or persons or property on board the aircraft, such as those specified in the ICAO or IATA Dangerous Goods Regulations which are available from us on request.

Especially the following items cannot be accepted:

- briefcases and security type attaché cases, cash boxes / bags with installed alarm devices; or incorporative lithium batteries and or pyrotechnic material
- disabling devices such as mace, pepper spray etc.
- explosive munitions, fireworks and flares
- gases, such as camping gas and aerosols
- flammable liquids, such as lighter fuels, paints and thinners
- flammable solids, such as matches and articles which are easily ignited, substances liable to spontaneous combustion, substances which on contact with water emit flammable gases

- oxidizing substances
- poisonous (toxic) and infectious substances
- radioactive materials
- corrosives (thermometers; acids; alkalis and wet cell batteries)
- magnetized materials and miscellaneous dangerous goods as listed in the "IATA Dangerous Goods Regulations"
- **Car Parts, at not time may be accepted as part of the Passengers Free Baggage allowance. To be accepted strictly as Cargo.**

Items that may be carried under certain Conditions

- medicinal or toilet articles (not more than 2 kg / 5lb))
- alcoholic beverage, perfumes (not more than 5 litres)
- radioisotopic cardiac pacemakers or other devices, including those powered by lithium batteries, implanted into a person, or radio-pharmaceuticals contained within the body of a person as the result of medical treatment
- personal smoking materials

Allowed with the approval of the carrier only

- ammunition (5 kg / 11lb per person), only as checked baggage and if for sporting purposes.
- avalanche rescue backpack: only one per passenger
- batteries, non-spillable: only as checked baggage
- barometer or thermometer, containing mercury: only as cabin baggage if securely packed and leak-proofed
- camping stoves: only as checked baggage, if completely drained of any liquid and fuel
- carbon dioxide cylinder (two), fitted into a self-inflating life jacket, plus two spare cartridges
- dry ice (not more than 2 kg / 5lb)
- heat producing articles, e.g. diving lamps, underwater torches: as cabin baggage only, if switched off and battery is removed
- refrigerated liquid nitrogen (dry shipper), if fully absorbed
- small gaseous oxygen cylinders (only accepted if empty), or air cylinders for medical use. Exception: to/from/via USA forbidden.
- Wet cell or spillable batteries provided that the chair can be loaded, stowed, secured and unloaded in an upright position and that the battery is disconnected. The battery terminals must be protected to prevent accidental short circuits and the battery is securely attached to the wheelchair. It is not acceptable for interlining as checked baggage. Dry cell or non spillable batteries can be interlined on all Star Partners except AC, NZ, SA.

Firearms and ammunition

South African Laws prohibits the carriage of firearms and ammunition in checked or cabin baggage of a passenger, these firearms and ammunition must be produced to security staff for the correct handling. A maximum weight of 5kg of ammunition may be transported. Please refer to the full procedure in the Passenger Services Manual.

Carriage of ammunition is subject to ICAO and IATA regulations.

Pets and Seeing-Eye/Hearing and other Service Dogs

- For live animals (PETC) special arrangements with carrier and transportation in a container are required. Excess baggage rates are charged, whereby the total weight of the animal and container is counted and any unused part of the passenger's own free allowance may not be taken into consideration.
- Transportation of PETC (dogs or cats) in the passenger cabin is **NOT** permitted by SA.
- All animals must be carried as AVIH or cargo in accordance with the IATA Live Animals Regulations. For details please refer to the Passenger Services Manual.
- Seeing eye dogs accompanying blind passengers, dogs trained to assist deaf passengers or comparable service dogs are carried free of charge and may be accepted in the cabin, prior to arrangements made with the carrier.
- Carriage of dogs, cats and other pets is subject to Carrier's approval. It is contingent on the fact that the animals are properly crated and accompanied by valid health and vaccination certificates, entry permits,

and other documents required by countries of entry or transit. South African Airways reserves the right to determine the manner of carriage and to limit the number of animals that may be carried on a flight.

- "Seeing-Eye" and service dogs, together with containers and food will be carried free of charge in addition to the normal free baggage allowance. A medical certificate must evidence the passenger's dependence upon a hearing and other service dog.
- Acceptance for carriage of pets or "Seeing-Eye" dogs or other service dogs is subject to the conditions that passenger assumes full responsibility for such pet where carriage is not subject to the liability rules of the Convention.
- SA will have no liability in respect of any such animal not having all the necessary documents for entry into or passage through any country unless such damage has been caused by carrier's gross negligence or wilful misconduct. The passenger is liable for all damages which a pet might cause to others.